

Bone and Joint Institute of Tennessee Surgery Center



NONDISCRIMINATORY POLICY

Ensures education of and public awareness of Civil Rights.

"This facility has agreed to comply with the provisions of the Federal Civil Rights Act of 1964 and the Tennessee Human Rights Chapter and all requirements imposed pursuant thereto to the end that no person shall, on the grounds of race, color, national origin, ancestry, age, sex, religious creed, or disability, be excluded from participation in, be denied benefits of, or otherwise be subject to discrimination in the provision of any care or service."

CIVIL RIGHTS COMPLIANCE

The Bone and Joint Institute of TN Surgery Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The Surgery Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

LANGUAGE ASSISTANCE

The Surgery Center provides services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information if other formats can be requested and made readily available, other formats may include (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as: Qualified interpreters
- Information written in other languages

If you need these services, contact the Administrator.

If you believe that that we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Administrator

The Bone and Joint Institute of Tennessee Surgery Center
3000 Edward Curd Lane, Franklin TN 37067
Phone: 615-614-5000
Email: administrator@bjitsurgerycenter.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Administrator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW., Room 509F HHH Building,
Washington, DC 20201 1-800-868-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

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